

## QSHE-PO-25 Sustainability Policy

### 1. Aim

This policy encompasses Manchester Central's approach to sustainability. This policy applies to all employees of Manchester Central, including those employed on a part-time and fixed-term basis. It also includes any casual workers.

Manchester Central strives to work closely with its employees, customers, suppliers and sub-contractors on all aspects of sustainability. We are committed through effective leadership, to continual improvement and to the delivery of more sustainable events, processes and practices in those areas where we have direct control or the ability to influence others.

Sustainability is central to everything we do in delivering our business vision and mission. Our approach will be to raise awareness and embed a long-term strategy which will innovate and deliver initiatives that enhance the sustainability of the venue and the services we provide to all our stakeholders.

### 2. Our Central Future

Sustainability will be part of our business DNA delivered through our four key sustainable principles below. Collectively, these form the basis of our sustainability strategy; Our Central Future and are underpinned by strategic targets and objectives.

Principle	Commitment
<b>Our Business</b>  We will strive to identify, fund and implement innovative solutions that enhance our venue and the needs of our customers and clients.	1. We will collaborate/engage with our suppliers, sub-contractors and clients to promote and develop sustainable ideas and implement best practice within our business.
	2. We will engage and work with our supply chain, ensuring that tenders are completed, evaluated and awarded with sustainability as a key focus.
	3. We will seek to engage and commit to local, national and worldwide sustainable initiatives that drive continuous improvements to our people, planet and profit.
	4. We will educate and train all departments to focus on responsible purchasing, setting purchasing restrictions and adhering to payment processes.
<b>Our Communities</b>  We will actively encourage our employees to make a positive contribution by engaging and supporting local good causes within our communities.	5. We are committed to supporting and developing our neighbouring communities, encouraging positive community relations and supporting local projects.
	6. We will support local charities and good causes, making donations and providing support, help and guidance in order to make a difference as a business.
	7. We will promote transparent communication with all our stakeholders.
<b>Our Environment</b>  We are committed to reducing the environmental impact associated with our event activities and the services we deliver to all our stakeholders.	8. We will create and maintain a robust waste management system - reducing our waste and diverting from landfill.
	9. We will monitor, record and reduce utility consumption in an attempt to reduce our business carbon footprint and overall environmental impact.
	10. We will promote a culture of environmental responsibility across the business.



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	11. We will commit to reducing our carbon emissions, in line with Greater Manchester's pledge to become carbon zero by 2038.
<b>Our People</b>  We will provide a great place to work that is safe and inspiring for all our employees, that enables them to make a positive contribution to the sustainable growth of the business.	12. We will provide a great place to work for our employees that provides opportunities for learning and development, but also actively promotes diversity and equality.
	13. We will enhance the health and wellbeing of our staff by creating an open and supportive culture for our employees, actively implementing programmes that improve employee wellbeing.
	14. We will become an employer of local people from within the Greater Manchester region.

### **3. Business Values**

**We deliver together** - Manchester Central strives to work closely with its employees, customers, suppliers and sub-contractors on all aspects of sustainability. For our staff, we will provide a great place to work that is safe and inspiring, which enables them to make a positive contribution to the sustainable growth of the business.

**We're passionate** - As custodians of this venue, it is essential that we embrace and embed sustainability into all aspects of our future business plans. We are passionate about sustainable practices and are committed to the protection of the environment. We will shout about our sustainability achievements and encourage forward thinking.

**We work with pride and integrity** - To Manchester Central, sustainability isn't just about protecting the natural environment – we will consider our social, economic, and cultural impact as well as environmental, to continually improve how the business operates. We have set strategic targets and objectives to work to and strive to become a business where sustainable working is second nature.

**We're forward thinking** - We will strive to identify, fund and implement innovative solutions which enhance our venue and the needs of our customers and clients. We will encourage our staff, customers, supplier and subcontractors to discuss sustainability openly, with mutual respect and understanding.

**We take care** - We will provide world-class facilities and services, which consistently exceed our clients' expectations, whilst creating a sustainable legacy. We will take guidance from industry experts to enhance our sustainability offering and ensure we are confident and flexible in our approach to sustainable events.

### **4. Responsibilities**

This policy underpins Manchester Central's sustainability vision. It is supported by the businesses sustainability strategy and strategic targets and objectives. Appropriate resources will be made available to ensure that this policy's commitments are reviewed and updated. This policy is

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communicated to all employees, is available to stakeholders, including the general public and will be reviewed at least annually, to ensure continued suitability.

Signed:  Chief Executive

Date: 23/02/2023 Shaun Hinds

Signed:  Director of Facilities Management

Date: 23/02/2023 Andy Kelly

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